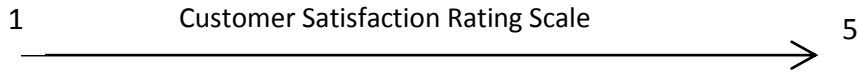




Customer Feedback Form

A) The following evaluation scale will be used:



B) Customer Satisfaction Metrics

Table 1: Customer Satisfaction Scoring Table

Criteria	Rating	Comments and Suggestions
1. Timeous		
2. Ability to Listen		
3. Query Handling		
4. Professional Conduct		
5. Confidentiality		
6. Courteous		
7. Delivery		

C) Customer Details

Name of Evaluator:
Email:
Phone: