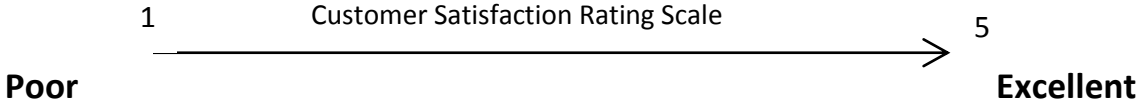




**Customer Feedback Form**

**A) The following evaluation scale will be used:**



**B) Customer Satisfaction Metrics**

**Table 1: Customer Satisfaction Scoring Table**

Criteria	Rating	Comments and Suggestions
1. Timeous		
2. Ability to Listen		
3. Query Handling		
4. Professional Conduct		
5. Confidentiality		
6. Courteous		
7. Delivery		

**C) Customer Details**

<b>Name of Evaluator:</b>
<b>Email:</b>
<b>Phone:</b>